



SERVICE FEE SCHEDULE

Effective August 1, 2019

Account Reconciliation (1 hour minimum)	\$30.00/hr
Account closed within 180 days of opening	\$25.00
Account Research (1 hour minimum)	\$30.00/hr
Additional Statement Fee (For receiving both paper and eStatement)	\$5.00/each
Canadian/Foreign Checks *Plus any fees incurred in the collection process	\$20.00
Check Cashing – government checks only (non-customers)	\$10.00
Check Printing *Fee depends on style of check ordered	
Copies of Checks	\$3.00/item
Copies of Statements	\$5.00/statement
Counter Checks	\$1.00
Deposited Checks/Items Returned Unpaid	\$15.00
Drawing on Uncollected Funds	\$35.00/item
Dynamic Transfers	\$5.00
Expedited ACH Transfer	\$25.00
Escheatment Fee	\$50.00
Foreign Exchange	Cost incurred by Bank
Foreign Currency Purchase	\$15.00
International ATM/Debit Transactions *Fees incurred from transaction will be passed on	
IRA / HSA Transfer	\$35.00
Legal Process (Tax Levies, Writs, Attachments, etc.)	\$100.00
Money Order	\$7.00
Night Deposit Bags (50 disposable bags)	\$10.00
Night Deposit Key Replacement	\$10.00
Notary Public (non-customers)	\$20.00
Official Check	\$7.00
<u>Overdrafts / Non-Sufficient Funds (NSF)</u> Created by check, in-person withdrawals, ATM withdrawals, debit card transactions, preauthorized automatic debits, telephone initiated transfers or other electronic means and are paid or returned.	\$35.00/item
Replacement or Reinstatement of ATM/Debit Card	\$10.00
Replacement ATM/Debit Card Special Order	\$75.00
Return Statement Fee	\$10.00
Safe Deposit Boxes	
2 x 5	\$35.00

3 x 5	\$40.00
5 x 5	\$50.00
3 x 10.5	\$60.00
5 x 10.5	\$80.00
10 x 10	\$150.00
Replacement Key	\$20.00
Drilling Box and Lock Replacement	\$250.00
Signature Guarantee (customers only)	\$10.00
Stop Payments	\$32.00
Telephone Transfers	\$5.00
Wire Transfers	
Incoming Wire Transfers	\$15.00
Outgoing Wire Transfers	
Online/Domestic	\$25.00
Domestic	\$25.00
Foreign	\$50.00
Not in Person Domestic/Foreign	\$50.00
Zipper bags	\$5.00

COMPLAINT RESOLUTION PROCEDURES

If you have a dispute with Gorham Savings Bank regarding your deposit account, contact one of our Personal Bankers to solve the problem. If the Bank fails to solve the problem, write a letter detailing the problem and the resolution you are seeking to:

Consumer Outreach Program

Bureau of Financial Institutions
36 State House Station
Augusta, ME 04333
www.maine.gov/pfr/financialinstitutions/complaint.htm

The Bureau of Financial Institutions will acknowledge the receipt of your complaint promptly and investigate your claim. You will be informed of the results of the investigation.

