



**Service Fee Schedule**  
Effective September 1, 2016

Account Reconciliation (1 hour minimum)	\$30.00/hr	Replacement or Reinstatement of ATM/Debit Card	\$10.00
Account closed within 180 days of opening	\$25.00	Replacement ATM/Debit Card Special Order	\$75.00
Account Research (1 hour minimum)	\$30.00/hr	Return Statement Fee	\$10.00
Additional Statement Fee	\$5.00/each	Safe Deposit Boxes	
❖ For receiving both paper and eStatement		2 x 5	\$35.00
Canadian/Foreign Checks	\$20.00	3 x 5	\$40.00
❖ Plus any fees incurred in the collection process		5 x 5	\$50.00
Check Cashing –government checks only (non-customers)	\$10.00	3 x 10.5	\$60.00
Check Printing	Fee depends on style of check ordered	5 x 10.5	\$80.00
		10 x 10	\$150.00
Copies of Checks	\$3.00/item	Replacement Key	\$20.00
Copies of Statements	\$5.00/statement	Drilling Box and Lock Replacement	\$250.00
Counter Checks	\$1.00	Signature Guarantee (customers only)	No Charge
Deposited Checks/Items Returned Unpaid	\$15.00	Stop Payments	\$32.00
Drawing on Uncollected Funds	\$34.00/item	Telephone Transfers	\$5.00
Dynamic Transfers	\$5.00	Wire Transfers	
Expedited ACH Transfer	\$25.00	Incoming Wire Transfers	\$15.00
EMV Travel Card	\$8.95	Outgoing Wire Transfers	
Escheatment Fee	\$50.00	Online/Domestic	\$25.00
Foreign Exchange	Cost incurred by Bank	Domestic	\$25.00
		Foreign	\$50.00
Foreign Currency Purchase	\$15.00		
International ATM/Debit Transactions		Zipper bags	\$5.00
❖ Fees incurred from transaction will be passed on			
HSA Transfer	\$35.00		
Legal Process (Tax Levies, Writs, Attachments, etc.)	\$100.00		
Money Order	\$7.00		
Night Deposit Bags (50 disposable bags)	\$10.00		
Night Deposit Key Replacement	\$10.00		
Notary Public (non-customers)	\$20.00		
Official Check	\$7.00		
Overdrafts	\$34.00/item		
Created by check, in-person withdrawals, ATM withdrawals, debit card transactions, preauthorized automatic debits, telephone initiated transfers or other electronic means and are paid			
Non-Sufficient Funds (NSF)	\$34.00/item		
Created by check, in-person withdrawals, ATM withdrawals, debit card transactions, preauthorized automatic debits, telephone initiated transfers or other electronic means and are returned.			

**Complaint Resolution Procedures.** If you have a dispute with Gorham Savings Bank regarding your deposit account, contact one of our Personal Bankers to solve the problem. If the Bank fails to solve the problem, write a letter detailing the problem and the resolution you are seeking to:

Consumer Outreach Program  
Bureau of Financial Institutions  
36 State House Station  
Augusta, ME 04333

[www.maine.gov/pfr/financialinstitutions/complaint.htm](http://www.maine.gov/pfr/financialinstitutions/complaint.htm)

The Bureau of Financial Institutions will acknowledge the receipt of your complaint promptly and investigate your claim. You will be informed of the results of the investigation.